#### Our Mission

Silicon Valley Independent Living Center (SVILC) is a cross-disability, intergenerational, and multicultural disability justice organization that creates fully inclusive communities that value the dignity, equality, freedom, and worth of every human being. We do this by building disability identity, culture, and pride; creating opportunities for personal and community transformation; and partnering with others to ensure that civil and human rights are protected.

#### About SVILC

SVILC is one of 28 community-based, non-residential Independent Living Centers (ILC) in California, and over 400 across the nation.

SVILC is unique because it is consumer controlled.

Over 70 percent of the highly-skilled staff and board members are persons with disabilities who have a first-hand understanding of disability related issues. This understanding embodies a core motto practiced at SVILC, "Nothing about us without us!"



# Contact Information

#### Main Office

25 N. 14th Street, Ste. 1000
San Jose, CA 95112
Phone: 408.894.9041
TTY: 669.231.4771
Fax: 669.231.4795
Email: info@svilc.org

#### **Branch Office**

7881 Church St., Suite C Gilroy, CA 95020
Phone: 408.843.9100
TTY: 669.231.4771
Fax: 408.904.7031
Email: info@svilc.org

Hours for both offices are 9 a.m. to 5 p.m. Monday through Friday

Closed 12 to 1 p.m. for lunch

4





Find SVILC on the web at www.svilc.org.



SVILC practices access for all. Contact SVILC within three business days for accessibility or accommodation requests.

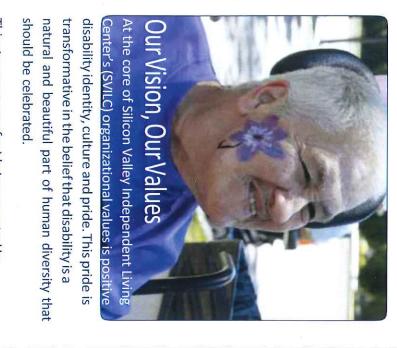
Also, SVILC is a scent-free environment.

This brochure is available in multi-language and accessible formats upon request.

Please refrain from wearing scented products.

Photographs by Suzanne L. Levine © 2011 and Terry Schmidt © 2011.





This strong sense of pride is supported by additional SVILC values that commit to:

- Transforming ourselves and each other
- Equal access
- Equality and social justice
- Self-determination and advocacy
- Interdependence and community
- Inclusion and diversity

#### **Disability Justice**

The disability rights movement's quest for civil and human rights continues to today. In recent years, however, another dimension of this struggle has emerged led by disabled people of color: disability justice. To this end, SVILC is committed to advocating not just for people with disabilities, but also for the human rights and social justice of all people.

#### Services

## For Individuals with Disabilities

- Information and Referral/Assistance
- Peer Support groups
- Independent Living Skills Training
- Advocacy, including self-advocacy training
- Housing referral, workshops, home modifications, advocacy and emergency financial assistance
- Personal Assistant Services (assistance to locate, hire, and manage a homecare worker)
- Assistive Technology information, resources, and Device Loan Library
- Transition assistance from a long term care facility into integrated community living settings
- Benefit information and referral
- Youth pre-employment skills training
- Accessible computer lab

### Systems Change Advocacy and Community Organizing

- More accessible, affordable and integrated housing
- Speaking out against budget cuts to essential services
- Increased accessible, affordable transit services
- Partnering with others to ensure that civil and human rights are protected

  Challenging the negative stereotypes and

stigmas of disabled people

# For Community Organizations, Business and Government Agencies

- Disability and diversity training
- Complying with ADA standards
- Accessibility surveys
- Educational and disability culture workshops

#### How to Apply

- All services are free. Anyone who lives in or near Santa Clara County and has a disability or functional limitation may apply for SVILC services.
- Individuals must request services for themselves; those unable to do so may request services through a chosen representative.
- Attend an Intake Workshop to learn about the services and opportunities available at SVILC Appointments available by request.
- We work with each person to create an Independent Living Plan (ILP) that meets personal needs and goals.



Disability rights marchers in Washington, DC

### In Their Own Words

"Words cannot express my gratitude for your assistance in helping me get an electric wheelchair lift so I can enter and exit my home. Thank you for making seniors and the disabled be able to stay in their homes." – Kay B.

# at is Assistive Technology?

can Assistive Technology help me?

stive technology, or AT, is a term used to improve the quality of life for people ribe ability tools or adaptive devices disabilitites to live or work more pendently.

Escalante, AT & DLL Coordinator nore information contact: ne: (408) 894-9041 il: joee@svilc.org





www.svilc.org

www.svilc.org



Independent Living Center

25 N. 14th Street, Suite 1000 San Jose, CA 95112

(408) 894-9041

TTY: (669) 231-4793

FAX: (408) 904-7345

www.svilc.org info@svilc.org

alternate formats upon request. This brochure is available in

**Technology** Assistive

#### About SVILC

cy, personal empowerment, and independent living. independent living centers across the State of Califoropportunity for all. SVILC is a peer-driven agency run and advocates for policies that ensure equal access and all people with all types of disabilities, including nia, we are committed to the principles of self-advocaby and for people with disabilities. As one of 28 tools and resources needed to live interdependently, Clara County. SVILC provides residents with support seniors with disabling conditions, who live in Santa non-profit, non-residential organization which serves Silicon Valley Independent Living Center (SVILC) is a



that civil and human rights are protected transformation; and partnering with others to ensure creating opportunities for personal and community by building disability identity, culture and pride; freedom, and worth of every human being. We do this inclusive communities that value the dignity, equality, cultural disability justice organization that creates fully SVILC is a cross-disability, intergenerational, and multi-

with disabilities. to serve the needs of Santa Clara County residents with disabilities as an Independent LIving Center (ILC) SVILC was founded in 1976 by a small group of people

#### **Ability Tools** Device Lending Library and



the AT Network, call toll free (800) 390-2699 to live independently. For more information about disabilities to the devices and services they need SVILC is a member of the AT Network TTY: (800) 900-0706 or atnet.org. The AT Network connects Californians with



# ႞ၟၟႝၟၖႝ Device Lending Library

exchange.abilitytools.org or by calling SVILC All residents of California may access the Device being repaired. SVILC is also one of 12 Device similar devices, or to use while a personal device is and try it before buying it, use it to compare found on the AT Network Item Exchange Library: Lending Library (DLL). More information can be Lending Libraries located throughout California items. Anyone may borrow a device free of charge SVILC maintains a lending library of over 200 AT



# Assistive Technology Service

SVILC offers basic computer training, and, specific control of the computer hands-free. voice dictation software training, allowing you fu Computer Training and Assistive Technology

#### Workshops and Seminars

SVILC periodically hosts events for manufacturers and hardware. tions and trainings for currently available AT softv AT to highlight new products, or provide demons

#### Home Modifications

bility. Home ownership preferred. and/or minor construction projects to achieve ac tions, i.e. installation of ramps, lifts, grab bars, etc provide resources for those in need of home moc SVILC has partnerships with other agencies that

#### Financial Assistance

for financial resources that can assist you in acqui SVILC has partnership with an organization to app for AT devices that will promote independent livii

# **Apply for Services**

Santa Clara County. in Santa Clara County or prefer to receive services must: be a person with a significant disability and programs and services. To qualify for services, one SVILC does not charge people for applying for ou

#### How to apply for services

- (1) Contact SVILC at (408) 894-9041;
- (2) Make an appointment for an Intake. After the intake, you are eligible to receive any and all SVIL

Office Hours: Mondays - Fridays, 9am - 5pm

#### out SVILC

residential agency providing a wide e of service to a growing population of on Valley Independent Living Center C) is a non-profit consumer-based, ole with disabilities and seniors. C strongly supports the right and hard-won right became law with the e of people with disabilities to live in integrated communities of their ce, with equitable access to support. ricans with Disabilities Act (ADA) st integrated setting" requirement in ), and in 1999 was further interpreted le U.S. Supreme Court in the Olmstead ..C. decision.

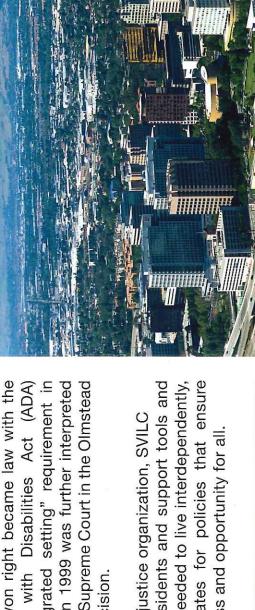
advocates for policies that ensure ides residents and support tools and urces needed to live interdependently, social justice organization, SVILC Il access and opportunity for all





www.svilc.org

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#### Silicon Valley Independent **Living Center**

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nfo@svilc.org www.svilc.org FAX: (669) 231-4795

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Program Services Housing

## **Housing Services**

people with disabilities. owned - is the heart of independence for A home of one's own - either rented or

and program specific ages, who choose to of Santa Clara, serving the needs of advocacy service of its kind in the County affordable, continuing problem of the lack of persons with all disabilities, backgrounds unique program is the only housing and with disabilities of all types and ages. This negative impact this has on individuals housing in Santa Clara County and the SVILC's Housing Program for Persons with live independently. Disabilities is designed to address the integrated, and accessible

SVILC's Housing Coordinators provide the following services: Through 1-on-1 or group workshops,

- Assistance (based on funding availability) Emergency / Rental / Deposit Funding
- Services Independent Living (IL) and Community Information and Referral / Assistance to
- stable, independent living solution in the community Housing Search Assistance to find a
- Landlord / Tenant Dispute Resolution
- projects housing when planning is coordinated for new with disabilities' Housing Advocacy to ensure that people or development improvement needs are considered



# Apply for Services

our programs and services. To qualify for our SVILC does not charge people for applying for be a person with a significant disability and Housing and many other services, one must: receive services in Santa Clara County. (2) live in Santa Clara County or prefer to

How to apply for services

- (1) Contact SVILC at (408) 894-9041
- (2) Make an appointment for an Intake

SVILC's services that will meet your specific needs. After the Intake, you are eligible to receive



# Housing Workshops

workshops. office and community setting housing SVILC offers year-round affordable in-

#### **Housing Orientation**

available for housing search assistance. overview of tenant/landlord rights and housing search assistance covering bas SVILC's core services, and an in-depth This workshop will provide an overview responsibilities, and community resource

Every Friday at 9:30 - 11:30 a.m. SVILC's Main San Jose Office

Every 2nd & 4th Wednesday at 9:30 a.m Palo Alto Services Center

Every 2nd Thursday at 1:30 p.m. Mountain View Senior Center Milpitas Barbara Lee Senior Center

Every Thursday at 10:00 a.m. Santa Clara Public Library Housing Help in the Library

**Housing Application Assistance** 

Every 1st Thursday at 6:00 p.m.

application additional support. through the application process, including step-by-step advice on what to expect assistance procedures, and rental review of a housing search process, fina This workshop will provide expert

Every Tuesday at 1:30 - 3:30 p.m. SVILC's Main San Jose Office

SVILC at 408-894-9041. For more information, please call



1. The experience of those with disabilities experiencing City parks, community centers, etc.

Streets (residential and city), sidewalks, walk ways in parks, and all public walking spaces must be clear of debris (excess leaves, branches, trash), scooters (i.e. Bird, Lime), tables, signage, etc.  Needing more updated curb-cuts in residential streets. Lack of curb cuts forces individuals who use walkers and wheelchairs to use driveways, thus unsafely being in a street with moving cars. Also, lack of parking causes many cars to block driveways, and sidewalks, disallowing point previously.  Up-keep on pavements that are lifted by tree grown/earthquakes, or cracked pavement.
FOCUS (1997) (1997) 1998
Consistent and timely upkeep on public elevators. Staff sensitivity
training to work with disabled population. (i.e. staff member told individual using a cane to climb the stairs to 4 <sup>th</sup> floor in jury house as
elevator isn't working)
Grant Address News Arthress Arthress V
New construction and remodeled buildings should have Universal
Design principles, as well as clear, simple, pictograph navigation
signage, and hearing induction loops in conference rooms and
auditoriums for use with hearing aids
Available manual wheelchairs or evacuation chairs at all stairwells in
multi-level buildings
Availability of programs in afternoons and evenings for the working
disabled population. (i.e. Adaptive P.E. is scheduled in mornings only)
Increased accessible parking spaces – more than ADA regs require, as
many people of all ages with disabilities as well as older adults need
closer parking to building entrances
More affordable-accessible housing with universal design & visitability
features (zero clearance entries, wider doors and hallways, wider
bathrooms, reinforced walls for grab bars, open sink/no cabinets)

- 2. The reasons to consider accessibility (in addition to equity) legal reasons come to mind (CA Building Standards Code and Unruh Civil Rights Act energy efficiency and disability access regs)
- Being more inclusive to the disabled population of today and the future.
- Understanding that disability isn't just physical. There are many types of disability you cannot see affecting millions of people. (i.e. arthritis, visual impairment, hearing, COPD, aging conditions).
- If you give access to the public, it means ALL of the public.
- 3. Your top 3-5 recommendations to the City to help fix the problem and why those 3-5 instead of others
- **Keeping sidewalks clear of obstacles**, esp. with electric scooter rentals extensively hitting the market

- Completing upgraded curb cuts, esp. in high traffic/transportation hub/senior residential areas, in a timely manner
- **Developing a City ordinance on Universal Design** to be required in all government subsidized (city, county, state, or federally funded) housing

# Why CCA for San José?

To meet local, state, and international

greenhouse gas (GHG) reduction

#### goals:

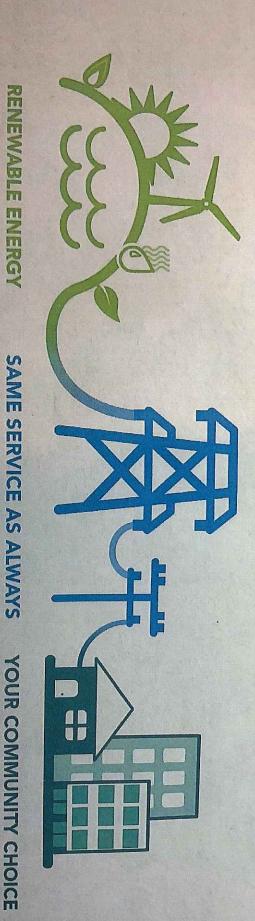
- Envision San José 2040 General
   Plan
- San José Green Vision
   (Goals 1, 2, 3)
- California Global Warming Solutions Act (AB 32, SB 32)
- Paris Climate Change Agreement





Delivering world class utility services and programs to improve our health, environment and economy

# How Community Choice Aggregation Works





Electric Generation

Electric Delivery

A Greener Electric Option

to improve our health, environment and economy

# Business Plan Summary and Recommendations

- Financially viable
- Risks manageable
- Would provide a variety of opportunities and benefits
- Consider refining SJCE goals to account for:
- Economic Development Goals
- Risk Management Goals
- **Environmental Goals**
- **Customer Rate Goals**



# Opportunities with a CCA

- Choice of Energy Providers
- **GHG Emissions Reductions**
- More Renewable Energy
- Local Jobs
- Local Control





Delivering world class utility services and programs to improve our health, environment and economy.

#### **ENVIRONMENTAL SUSTAINABILITY RIGHTS DISCUSSION**

The *Community Choice Aggregation* program, which draws in potential environmental and sustainability energy partners, ensures:

- 1. Choice of Providers
- 2. GHG Emissions Reductions
- 3. More Renewable Energy
- 4. LOCAL JOBS!
- 5. LOCAL CONTROL!
- 6. LOWER COSTS!
- 7. PROTECTION FOR VULNERABLE COMMUNITIES!

A plethora of questions exist about the future of our sustainability and environmental [Human] rights under city contractors – some as wolves in sheep's clothing – operating questionably within such new and changing programs like CCA. Many outer forces are affecting our city's CCA compliance and selection strategy as well. Most recently, city-provider energy rules have changed – in addition to PG&E filing for bankruptcy on Monday – equating to costs (Power Charge Indifference Adjustment, commodity cost increases, transmission maintenance increases, etc.) going up significantly for San Jose as its own energy and jobs provider. San Jose will increasingly rely on contracted partners to control these inflating costs. Contractors claiming to be environmentally-minded and sustainability-promoting community partners must be vetted, now more than ever, to protect the future of our residents' Human Rights:

- It is known that a current City of San Jose CCA contractor, *Calpine* of Texas, is ranked as a 2018 "Top 10" polluter! Additionally, *Calpine* has sub-contracted many supposed local-resident held jobs out of the area; such as transferring data management and call-center positions to *Answernet* of Pennsylvania.
- Contracted entities, like *Calpine*, have also been known to inflate their pricing; it is time to
  look deeper into these contractors' true value of sustaining our city through jobs and
  environmentally conscience practices—and perhaps reallocating any savings to pressing
  community Human Services needs.
- San Jose must take note of how other Bay Area CCA stakeholder-cities have publicly turned down potential contractors including *Calpine* for poor performance and value. Through the help our city's Director of Energy, Clean Energy Advisory Commission, and City Council, we can begin to reverse any adverse impacts upon our residents and their Environmental Sustainability Rights.





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#### Greenhouse 100 Polluters Index (2018 Report, Based on 2015 Data)

Green House 100 Rank	Parent corporation or entity \$	2015 Emissions (CO2 equivalent \$ metric tons)	Percentage of 2015 U.S. green house gas \$ emissions from all sources	EJ: Poor 💠	EJ: Minority
1	Southern Company	104,564,333	1.6%	18%	
2	Duke Energy	101,026,260	1.5%	16%	
3	American Electric Power	100,138,543	1.5%	15%	
4	NRG Energy	83,519,721	1.3%	11%	
5	Berkshire Hathaway	79,264,742	1.2%	17%	
6	Dynegy	75,402,435	1.1%	13%	TIME CONTROL
7	U.S. Government	68,273,839	1.0%	18%	
8	Xcel Energy	55,909,583	0.8%	15%	
9	FirstEnergy	48,792,102	0.7%	16%	PH-52-F
10	Calpine	48,464,775	0.7%	17%	
11	Energy Future Holdings	45,431,114	0.7%	15%	
12	NextEra Energy	44,942,417	0.7%	16%	EU E
13	Exxon Mobil	36,769,748	0.6%	18%	Marin of
14	Dominion Energy	36,612,552	0.6%	14%	
15	DTE Energy	35,498,582	0.5%	23%	

#### GREENHOUSE 100 POLLUTERS RESOURCES

Click on company name for facility and chemical details.

Search all EPA reported companies (not just top 100)

Technical Notes

Press Release

Watch Interview

Archives